

VOLUNTEER FAQ'S



ROYAL
AGRICULTURAL
SOCIETY
of WA

FREQUENTLY ASKED QUESTIONS



Volunteer FAQ's

To get a solid understanding of what volunteering with us involves, we highly recommend reading both sets of FAQs:

- **General** *page 2*
- **Perth Royal Show** *page 3 - 5*

They will give you great insights into expectations as a volunteer, and everything you need to know to make the most of your experience. It's a great way to start off prepared and informed!

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General FAQ's

1. What are the amazing benefits of volunteering?

- Volunteering is a great way to meet new friends and connect with the community.
- An opportunity to utilise existing skills and develop new ones, gaining experience supporting a large-scale event.
- Receive a certificate of appreciation.
- Free entry to the Perth Royal Show on the day you volunteer plus a complimentary ticket for family or friends to use the same day or another day.
- Service awards when you reach significant years' of service.
- Receive regular Volunteer newsletter.
- Looks great on your resume!
- A Thank You event at the end of the year.

2. What is the minimum age for volunteering?

The minimum age for volunteering is 15 years old.

3. Do I need to be fit to volunteer at the Show?

Your health and safety are important to us. Volunteering at the Show requires a level of fitness, and walking and standing are involved in all our roles.

4. I feel I need extra support to volunteer – is that possible?

If you feel you need additional support in finding a suitable volunteer placement, contact Mia Cheavins (details on page 1) to arrange to have a chat about any suitable options we may have.

5. I am currently in Australia on a visa. Can I still volunteer?

Volunteers who do not have permanent residency in Australia need to ensure they are keeping within the law and abiding by their Visa restrictions. It is important that you make sure that you can legally undertake volunteer work on your visa. If you have the right to work in Australia, you have the right to volunteer.

6. Do you sign off or provide a letter of verification indicating volunteer hours completed for school community service or Duke of Edinburgh?

Absolutely! Approach any of the Volunteer Coordination team with the necessary paperwork to sign after each shift you have completed.

7. Are there volunteer opportunities throughout the year, not just during the Perth Royal Show?

We have other smaller events and tasks where we are often looking for assistance.

Email Mia Cheavins volunteer@raswa.org.au to initiate your interest.

8. Do I need a Working With Children (WWC) card to volunteer?

All volunteers 18 years and over will be required to have a current WWC Check or an approved alternative.

If you do not have one, the Volunteer Coordination team can assist you.

9. Do you have Corporate Volunteering opportunities?

Yes, we love to get corporate organisations involved. Email your requirements now!

PERTH ROYAL & SHOW



Perth Royal Show FAQ's

1. How do I apply to be a volunteer for the Show?

We want to make it as easy as possible for you to get involved.

Applications open May each year and can be submitted online. A link will be accessible on the Volunteer webpage.

In addition to the application form, you will also be required to complete some online induction training at this time.

2. I don't have a computer. Can I still apply?

Most of our processes now require people to have access to a computer to apply for roles. While this is our preferred means of engagement and promotion, contact Mia Cheavins (details on page 1) to arrange for a Volunteer Application form to be posted to you.

3. What if I am under 18 years old?

No problem if you are under 18, however we do have a minimum age of 15 years old.

Volunteers under the age of 18 are required to have a consent form signed by a parent, authorised carer or legal guardian before commencing their volunteer role. Without a fully completed and signed consent form, your application will not be accepted.

4. Will I have to attend an interview?

RASWA has a rigorous volunteer recruitment process that may include both a preliminary phone interview and a face-to-face interview with one of the Volunteer Coordination team. This helps us to get to know you and make sure you're a good fit. It also helps you see if your skills and interests match and ensures you're clear on what's expected. It's also a chance for both sides to talk about the role and make sure everything works well.

5. Is there a minimum number of shifts I need to commit to?

We require a commitment of at least three shifts, however you may like to do more.

6. What are the timings for shifts?

Some roles may have slightly different shift times, however, below are the standard shifts

- 9:30am – 2:00pm
- 1:30pm – 6:00pm

Please note, this is changed from previous years.

7. How long before I can expect to hear back, after applying?

You can expect to hear back from us within 3 working days.

8. When will I know if I have been accepted as a volunteer?

Once your application has been reviewed, online training has been successfully completed, additional documents have been received i.e. copy of Working With Children (WWC) card, and you are deemed suitable to volunteer, you will receive an email congratulating you on your successful application.

9. Can I choose what area I want to volunteer in?

We work very hard to make sure everyone who volunteers with us has an amazing experience and this of course includes your volunteering shift pattern!

Once accepted, you are able to self-select your shift preferences, including timings and area of interest, as indicated on your application form. Depending on demand and volunteer availability, we may need to change where you volunteer, but the timing will remain the same. We appreciate your flexibility and willingness to assist wherever the requirements is.

Confirmed shifts will be displayed on the My Impact App, under Schedule.

10. What are the perks volunteering at the Show?

- Free entry to the Perth Royal Show on the day you volunteer, plus a complimentary ticket for family or friends to use the same day or another day
- Refreshments on the day you volunteer
- Exclusive access to a Volunteer Hub where you can chill before or after your shift
- Be a part of Western Australia's largest annual community event

11. What volunteer roles are available at the Perth Royal Show?

There are a variety of roles, such as general Show information in the Information Booth, meet and greet, and welcome and directional helpers. Volunteers also work across several agricultural, animal, and education pavilions, where they contribute to creating an engaging, exciting and educational Show experience for all.

Once applications are open, more information will be provided.

**Please note that the above roles may be subject to change and additional roles may be added to the program as required.*

12. Do I need special skills?

Most of our volunteer roles don't require any experience or specialist skills, just your time, energy, enthusiasm and great customer service! Volunteer role descriptions will list any additional skills or experience you may need.

13. Can I volunteer for double shifts?

Yes, however, we require all new volunteers to do one or two single shifts before allowing them to sign up to any double shifts. We want to ensure you're comfortable and capable of handling the workload. By starting with single shifts, you can get a feel for the role, understand the demands, and build stamina. It's a way to keep things safe and manageable for you.

14. Can I take a break during my shift?

Volunteers will be given reasonable breaks when needed. Your Team Leader on the day will discuss breaks with you at the start of your shift. Please communicate to your Team Leader if you have any specific requirements or require additional breaks.

15. Can I volunteer with family and friends?

You are welcome to volunteer with family and friends, however you will need to check specific role availability when self-scheduling shifts.

16. Do I have to bring my own food?

We will provide refreshments to keep you fuelled on the day/s of your volunteer shift however we do recommend bringing extra snacks if you think you may need them.

Please make sure you bring your own water bottle. There will be refill stations available on site.

17. What should I do if I have a change in circumstances and I cannot volunteer for some of my scheduled shifts, or at all?

There is a lot of work that goes into making the Perth Royal Show a success. We understand that things change and there may be situations that crop up to prevent you attending, so we ask that you communicate with us as soon as you know that your circumstances have changed.

To cancel your shifts, you must email volunteer@raswa.org.au as soon as possible so that a replacement can be found.

Volunteers that do not cancel their shifts and just don't turn up considerably impact the area they are working in and future applications to volunteer will not be accepted.

18. Is training and support provided for volunteers?

Some important online induction will need to be undertaken at the time of application.

New volunteers will be required to complete additional online orientation prior to the Show.

Everyone will be provided with relevant training for different types of tasks they will undertake, Health and Safety information, rights and responsibilities of volunteers, HR, policies, procedures and other critical job ready topics to ensure they are adequately prepared for their role/s.

19. Where do I go when I arrive to volunteer?

You need go to the Volunteer Hub and sign in for your shift, at least 15 minutes prior to your start time. Please ensure you allow enough time to travel to the Showground, queue up at the entry and make your way to the Hub. This is particularly important for those rostered on the morning shifts as there will be 1000s of patrons heading the same way to the Showground.

20. Is a uniform provided?

RASWA provides a vest to be worn while volunteering.

21. What should I bring when I volunteer?

Water bottle, sunglasses, sunscreen, hat, comfortable closed shoes, additional snacks.

DON'T BRING: Valuables or bags as there are no free storage facilities



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