# **Volunteer FAQ'S**

#### **Contact details:**

Mia Cheavins, Volunteer Coordinator volunteer@raswa.org.au Tel: 08 6263 3116

### General

#### 1. What are some benefits of volunteering?

- Looks great on your resume!
- An opportunity to utilise your existing skills and develop new ones, gaining experience supporting a large-scale event
- Receive a certificate of appreciation
- Free entry to the Perth Royal Show on the day you volunteer plus a complimentary ticket for family or friends to use the same day or another day
- Service awards when you reach significant years' of service
- Receive quarterly Volunteer newsletter
- A Thank You event at the end of the year
- Volunteering is a great way to meet new friends and connect with the community.

#### 2. How do I apply?

We want to make it as easy as possible for you to get involved. Contact Mia Cheavins (as above) to arrange a chat about the current volunteer positions available or coming up.

#### 3. What is the minimum age for volunteering?

The minimum age for volunteering is 15 years old.

4. I feel I need extra support to volunteer – is that possible? If you feel you need additional support in finding a suitable volunteer placement contact Mia Cheavins (details above) to arrange to have a chat about the best options for you.

#### 5. I am currently in Australia on a visa. Can I still volunteer?

Volunteers who do not have permanent residency in Australia need to ensure they are keeping within the law and abiding by their Visa restrictions. It is important that you make sure that you can **legally** undertake volunteer work on your particular visa. Generally if you have the right to work in Australia, you have the right to volunteer.

# 6. Do you sign off or provide a letter of verification indicating volunteer hours completed for school community service or Duke of Edinburgh?

Absolutely! Approach any of the Volunteer team with the necessary paperwork to sign after each shift you have completed.

7. Are there volunteer opportunities throughout the year, not just during the Perth Royal Show? There certainly are. We have an annual Muster in May and other smaller events and tasks that we are always looking for assistance with.

## 8. Do I need a Police Clearance or Working With Children card to volunteer? A Police Clearance is not required.

You will be advised if a role you are allocated to requires a Working With Children card.

#### 9. Is a uniform provided?

RASWA provides a vest to be worn at all times whilst volunteering.

#### 10. Do you have Corporate Volunteering opportunities?

Yes, we love to get corporate organisations involved. Email your requirements to volunteer@raswa.org.au

## **Perth Royal Show**

#### 11. How do I apply to be a volunteer for the Show?

We want to make it as easy as possible for you to get involved. Submit the online form, located <u>here</u> or contact Mia Cheavins (as above) to arrange for a Volunteer Registration form to be emailed or posted to you.

#### 12. What are the perks volunteering at the Show?

- Free entry to the Perth Royal Show on the day you volunteer plus a complimentary ticket for family or friends to use the same day or another day
- Free refreshments on the day you volunteer
- Access to a Volunteer Hub where you can chill before or after your shift

#### 13. What volunteer roles are available at the Perth Royal Show?

There are a variety of roles, such as general Show information and welcome and directional helpers. Volunteers also work across several agricultural, animal, and education pavilions, where they contribute to creating an engaging, exciting and educational Show experience for all. \*Please note that the above roles may be subject to change and additional roles may be added to the program as required.

#### 14. Do I need special skills?

Most of our volunteer roles don't require any experience or specialist skills, just your time, energy, enthusiasm and great customer service! Volunteer role descriptions will list any additional skills or experience you may need.

#### 15. Is there a minimum number of shifts I need to commit to?

We would like you to commit to at least three shifts however you may like to do more. You will be asked to specify your ideal number of shifts on the online Registration form.

#### 16. How many shifts can I do in one day?

For the wellbeing of our volunteers, you are limited to working no more than two, three-hour shifts a day.

#### 17. What are the timings for shifts?

Some roles may have slightly different shift times however the below times are the standard shifts

- 9:30am 12:30pm
- 12:30pm 3:30pm
- 3:00pm 6:00pm

For volunteers wanting to work consecutive shifts, your Team Leader will let you know when to take a break.

#### 18. Can I volunteer with family and friends?

You are welcome to volunteer with family and friends however we are unable to guarantee more than two people together.

#### 19. Will food be provided for me?

Yes, we will make sure you have enough refreshments to keep you fuelled for your volunteer shift. Please make sure you bring your own water bottle. There will be refill stations available on site.

#### 20. Is training and support provided for volunteers?

Volunteers will need to attend a compulsory induction session a week prior to the Show. You will be provided with relevant training including for the different types of tasks you will undertake, Health and Safety information, rights and responsibilities of volunteers, HR, policies, procedures and other critical job ready topics to ensure you are properly prepared for your role/s.

# **21. If I am a current volunteer for the Perth Royal Show do I have to attend another induction?** Yes, you are required to attend induction each year as events and information change from year to year and we need to ensure you are provided with the most current information.